

Family Services

Care for families of children with life-limiting conditions



When a child is diagnosed with a life-threatening condition, it is the beginning of a journey that is unpredictable and full of challenges that impact on all family members in different ways. Very Special Kids cares for families who have children with life-limiting conditions from the ages of 0 to 18 years of age.

Hospice and Family Accommodation

Respite care is provided at Very Special Kids Hospice, Victoria's only children's hospice. Child life therapy, art therapy, music therapy, physiotherapy and specialised 24-hour nursing and medical care is offered to all children and families in a relaxed, comfortable environment surrounded by gardens. Special holiday programs and weekend activities ensure a funfilled atmosphere that is full of care.

The Road to Respite program is run in partnership with the Royal Flying

Doctor Service where a patient vehicle transports children living in regional Victoria between their home and the Malvern hospice. The Royal Flying Doctor Service drivers are partnered with a Very Special Kids hospice nurse to ensure children receive quality care during the drive.

Onsite Family Accommodation in two modern apartments allows families to be close to their child during a stay at Very Special Kids Hospice and can provide a base to access medical appointments in greater Melbourne.

How to make a Referral

Referrals can be made by doctors, family members or other health professionals.

To view eligibility criteria visit **vsk.org.au** or contact the Intake and Assessment Coordinator on **9804 6221**.

Very Special Kids also accepts referrals for children who have already died and would have met our eligibility criteria, for up to 12 months after the death.

For more information contact the Very Special Kids Support Line on **9804 6253**.

Family Support Services are provided by a team of practitioners at various locations across Victoria.

Emotional support and counselling from a Family Support Practitioner who can assist families with strategies and resources to help them to manage the many challenges they face.

Sibling support program invites children who have a brother or sister with a life-threatening condition to meet other siblings for peer support, to build self-esteem and to simply have fun. This is offered during school holidays to primary school aged children.

Adolescent Program is for bereaved and non-bereaved adolescent siblings, and involves camps and specific day programs where they can build peer to peer connections.

Volunteers support families at home, during admissions at Very Special Kids Hospice and throughout stays at the Royal Children's Hospital and Monash Medical Centre.

Family activities where parents and children meet other families experiencing similar challenges. Activities include camps, family fun days, coffee mornings, pamper days and the End of Year Party.

Private Facebook Group where parents can connect with others on a similar journey, share experiences and support each other via an online platform.

Bereavement program includes counselling, annual parents' retreat, peer activities, sibling days, bereaved sibling group, annual Remembrance Day and anniversary cards. (Families can also be referred to Very Special Kids up to one year after the death of a child.)

Family holidays can be booked at Woodend and Bairnsdale in Very Special Kids holiday cottages.



"Tye and Axel are Jett's biggest fans, but it's important they have a space to share their own feelings and challenges. They take part in the Sibling Program where they meet other kids who have a sibling with a terminal condition. This allows them to share experiences, challenges and fears in an open, responsive and playful environment"



-Kristy, mother of Jett, Axel and Tye



We care for children and families across Victoria

Very Special Kids welcomes people of all backgrounds and respects that the families we support are different in many ways including country of birth, ethnicity, culture, gender, gender identity, sexual orientation, socio-economic status, religion and ability.

All services provided are free-of-charge to families.

Barwon

Gateways Support Services 12-14 Thompsons Road, North Geelong VIC 3215 0428 818 680

Outer Northern Metro

The Greenhouse Level 1, Suite 22, 797 Plenty Road, South Morang VIC 3752 0400 007 691

Bayside/Peninsula

1973 Frankston-Flinders Road, Hastings VIC 3915 0417 151 096

Loddon Mallee

249 Napier Street, Bendigo VIC 3550 0428 240 031

Western District

Port Fairy Community House Railway Place, Port Fairy VIC 3284 0428 393 162

Gippsland/Outer South East Melbourne

Lakeside Children's Centre 2 Olympic Way, Pakenham VIC 3810 0417 543 514

Goulburn/Ovens Murray

23 Alexandra Street, Mooroopna VIC 3629 0408 583 378

Central Highlands

Barkly Square 25-39 Barkly Street, Ballarat VIC 3350 0457 727 505

Western Metro

Yarraville Community Centre 114 Blackwood Street, Yarraville VIC 3013 0487 523 666



For more information please **Free call:** 1800 888 875









Very Special Kids 321 Glenferrie Road Malvern 3144

Reception: 03 9804 6222 **Hospice**: 03 9804 6218

vsk.org.au