

Welcome to the Family Accommodation



Very Special Kids provides families with short term accommodation, while their child is staying at the Hospice, in our comfortable Sanctuary within the grounds.

You can also use the Family Accommodation at other times if you would like your whole family to stay including your child who is registered with us. This can be useful if you have to attend hospital appointments elsewhere.

The Family Accommodation (Sanctuary) currently consists of 2 self-contained apartments, a single story apartment (Aviary) and a double story apartment (Treehouse). The Aviary has two double bedrooms and a children's room that consists of a bunk beds and a hospital bed. Treehouse has a double bedroom on the ground floor, and two double rooms as well as a children's room and separate lounge area on the first floor. Most rooms have en-suites and each apartment has a bathroom with disabled access suitable for wheelchairs, hoist etc. Both apartments have a lounge, kitchen and dining room with a private outside seating area. The family accommodation is completely **free of charge**.

We will endeavor to book the apartments out to families exclusively but there may be times when you will have to share the living space with another family.

Free onsite parking is available. Trains and trams run regularly nearby in Glenferrie Rd and High St.

What is provided?

- All bed linen including towels
- Tea and coffee but you will need to bring all other food and drink with you
- Local shops and cafes are nearby including a Coles supermarket on Glenferrie Road.
- Other facilities include: fully equipped kitchen, European laundry, flat screen TV and games console.
- Full use of onsite spa facilities.



How to make a booking

Step 1

Please contact the Intake and Assessment Coordinator on 9804 6251 or Hospice Administrator on 9804 6249 during business hours 9am - 5.00pm, Monday to Friday. Alternatively bookings can be made through bookings@vsk.org.au

Step 2

You will receive a confirmation of booking along with information on hand hygiene and preventing spread of infection.

If your child is staying in the Hospice, confirmation of your booking in the family accommodation will be included with your child's admission pack approximately 1 month prior to admission.

On arrival

- Keys to access Family Accommodation and your room can be obtained from the staff at the Hospice
- Staff will show you to the family accommodation

You will be asked to "sign in" and complete a waiver form

- Staff will show you around and answer any questions you may have
- When leaving we ask you to strip all bed linen in preparation for our cleaners
- We also ask you to return your key by signing it "back in" on your departure

